

QUALITY POLICY

Systems of automatic control are classified as critical systems that control highly-sensitive production processes or manage critical industrial resources. The most important aspects of the system operation are health and safety of humans and the environment. The only way to design these systems successfully is to be fully committed to quality.

Netico Solutions quality policy is based on the company's interaction within the environment and its strategic goals. Quality policy represents goals and objectives framework and is based on following principles:

- 1) Full dedication to customers, their goals and successfully implemented projects represents a priority.
- 2) Work ethic and professional integrity are basic business principles which we encourage and apply without exceptions.
- 3) Our products consist of top-quality components which meet the highest standards of quality and environmental protection.
- 4) Product development process and system design services are focused on critical functions which are relevant for the safety of humans, facilities and product environment. We insist upon comprehensive product testing of diverse application possibilities in order to secure product reliability.
- 5) In order to secure top quality of our product and services, we focus on constant education of our employees, as well as on professional knowledge, understanding of project management processes and internal activities of the company.
- 6) Constant innovation is crucial for business success and permanent enhancement of product and service quality. Therefore, Netico Solutions strives to create work environment which encourages individual initiative and innovations. We insist on open communication, not only within the company, but also with all interested parties.
- 7) We are committed to constant improvement of quality management system efficiency, which results in satisfaction of all relevant parties.

Nis, 01.10.2014.

General Manager

Jovan Jovanovic